

# THE AGILE MANAGER

LEADERSHIP AND MANAGEMENT PORTFOLIO



**CROWN AGENTS**  
ACCELERATING SELF-SUFFICIENCY & PROSPERITY

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# THE AGILE MANAGER

## COURSE OUTLINE

The role of managers in senior and executive positions is evolving. To be successful in today's organisation, you must be able to adapt and respond quickly to the changing needs and wants of your team. Flexibility, compassion and agility are therefore key attributes of an effective and authentic manager.

This programme will help you become a more successful 21st century manager and raise your profile and credibility within your organisation. It focuses on the skills and attributes needed to achieve a balance between delivering results, creating a high performing team and developing and nurturing the individuals within that team for optimum performance.

**COURSE OBJECTIVES:** On completion, you will be able to:

- Understand your own preferred style of management and the impact it has on your team
- Be a change agent: recognise and manage the impact of change on you and your team
- Use powerful communication strategies and skills to empower and support personal development
- Manage your team to achieve enhanced performance and timely results
- Deal swiftly with performance situations and behaviours

## KEY TOPICS

- Identifying various management styles and their impact in different environments
- Managing change within oneself and for the team
- Team development and the role of the team leader

- Communication skills, attitude and behaviours
- Performance management – balancing team, task and individual needs
- Looking ahead – difference between management and leadership

This is week one of **The Agile People and Project Manager Toolkit**.

DURATION	FEE	DATE	VENUE
05 days	£2,650	11 - 22 March 2024	London
		02 - 06 September 2024	Washington D.C.

## "ON DEMAND" COURSES



In addition to the scheduled dates shown, we are flexible to schedule additional dates to our calendar in a location of your choice. To ensure we can explore adding an additional date, do aim to contact us with your request with a minimum of 4 months' notice to allow the course to be advertised.

## WE REWARD LOYALTY

We offer all our clients a '4+1' loyalty scheme. For every four delegates enrolled from an organisation in any calendar year, we will provide you with one additional place, free of charge.

**"Great course, great presentation style and a lot of opportunities. More than met my expectations. Thank you Crown Agents."**

ADELINE EWURA ESI KOOMSON, Finance Officer, Max-mum Capital, Ghana.



## FEATURED TRAINER RALPH NAYLOR

A natural facilitator of skills development in leadership, change, innovation and project working, Ralph uses dynamic approaches and real-life situation training to enable delegates to commit to decisions and actions, both personal and organisational.

He has extensive experience working with many organisations in the public, private and third sectors.

Ralph has an MSc in Organisational Behaviour and is a member of The Learning and Performance Institute, Chartered Institute of Personnel Development and the Institute of Leadership and Management.