

QUALITY ASSURANCE AND INSPECTION SERVICES /

Quality Assurance and Inspection Services are often only thought of when things go wrong. Let us help you get it right the first time.

OUR CAPABILITIES /

Crown Agents' third-party quality assurance and inspections services (QAIS) give organisations a guarantee that all items supplied are safe, effective and fit for purpose. Through our four dedicated global QAIS offices, we have vetted and established third-party suppliers of inspection services in almost every country, and have the skills and expertise to carry out inspections for a vast array of industry sectors. These include pharmaceuticals, agriculture, food and electricals, to meet your specific needs and requirements.

We're renowned for our uncompromising transparency and ethics, providing a safeguard against your national and international supply chain risks. **By working with Crown Agents QAIS you can be sure your organisational reputation and integrity are always upheld**.

From appraising vendors, to pre-and-post-shipment inspections, to supervising loading and unloading, our inspectors work behind the scenes to check products at every point in your supply chain. As well as the below, we also offer **commissioning** and **consultancy** services.

BRINGING RELIABLE SOLAR POWER TO SCHOOLS IN PUNJAB /

Crown Agents inspection services helped to bring reliable solar power to 12,000 schools across Punjab province in Pakistan. We contracted a specialist team of experts who inspected the solar panels and inverters prior to



shipment to ensure all materials were produced to the highest international standards. When the containers arrived at the designated central warehouses in Punjab, Crown Agents again contracted third-party services to verify the goods, and authorised their transportation and installation in the schools. The project is expected to increase pupil attendance and improve the learning environment for thousands of children.

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Supervision of Loading and Unloading / In this final stage of quality control we verify materials, reporting any damage to packaging or signs of tampering, checking the number of goods against contracts and witnessing the sealing of containers, which ensures your organisational reputation is upheld.

Vendor Appraisal / Vendor appraisals help you to avoid financial and reputational losses by mitigating risks associated with new or remote vendors.

Our experts assess everything; from their sources of supply, through to labelling, packaging and shipment.

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electrical hardware intended for use in the distribution of power throughout the island. With a focus on enhancing distribution, our inspection work has supported CEB to deliver 40% of the country's total energy, enabling economic growth by powering homes and businesses.

WORLD LEADERS IN CONDOM PROCUREMENT AND INSPECTION /

Crown Agents Singapore is a

'Centre of Excellence for Condom Procurement'.



Between 1992 and the

present day, we have inspected and tested 3.3 billion male and female condoms for major donors including the Department for International Development, Australia Aid and the Global Fund. Our inspectors carry out thorough vendor appraisal, pre-shipment and sampling and lab testing inspection services to ensure the integrity of condoms bound for destinations around the world. Post-Shipment Inspection / Through visual inspections of goods in destination warehouses, we verify receipt of the consignment and check that no damage has occurred to the materials during transit to affect the product quality, ensuring that they comply with client specifications as well as international standards and regulations. OUR QUALITY ASSURANCE AND INSPECTION SERVICES /

Witness Testing /

Our inspectors undertake witness testing during the manufacturing process to prove material integrity and performance, ensuring any non-conformances are reported to you immediately.

Sampling and Lab Testing / If routine batch sampling and testing is required, we utilise strategic partnerships with a network of laboratories who are prequalified by the WHO Pre-Qualification Programme or accredited by a stringent regulatory authority.

Pre-Shipment Inspection /

This allows the verification of a consignment in respect to the contract specification requirements before shipment. This not only ensures the agreed quantity and quality of the product but also the integrity of packaging and markings, helping to avoid project delays due to receipt of non-conforming products.

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POWERING GROWTH



We have carried out pre-delivery inspections for the Central Electricity Board (CEB) of Mauritius on products such as distribution transformers, high voltage and low voltage cables, electrical control equipment and

ENSURING SAFE DRINKING WATER FOR RURAL COMMUNITIES IN BANGLADESH /



We have been appointed as the agent for the pre-delivery inspections of 15,000 Tara Hand Pumps, procured and installed

by the Department of Public Health Engineering (DPHE) in Bangladesh. These Hand Pumps will benefit millions of people in rural communities by allowing them to reach safe drinking water, reducing the instance of water-borne disease and enabling greater economic development.

FROM NEEDLES TO TRUCKS /



Crown Agents has been providing inspection services for more than 40 years. Our international offices deliver a full quality assurance, inspections and procurement service to clients around the world, from UN agencies to national governments and private sector organisations.

As an international leader in end-to-end supply chains, we can ensure that your products meet expectations, regulations and legislation, whilst complying with the highest ethical and sustainable standards of procurement.

Our Quality Assurance and Inspections Services improve quality, safety and productivity, working to international standards, enabling trade and increasing revenues and cost savings across your business.

CONTACT US TODAY FOR ADVICE ON QUALITY STANDARDS OR A QUOTATION FOR YOUR INSPECTION NEEDS.

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