

TRAINING AND PROFESSIONAL DEVELOPMENT - 2019 SCHEDULE OF COURSES





		DURATION	FEE	DATES AND LOCATIONS			
LEADERSHIP, MANAGEMENT AND DEVELOPMENT							
Effective Management Skills (ILM Level 3 Award) 	10	£4,350	15—26 Jul	Singapore	09—20 Dec	Dubai	
Management Development for Executives (ILM endorsed) 	10	£4,150	01—12 Apr	Washington D.C.	07—18 Oct	Dubai	
The Agile Manager NEW	5	£2,450	25 Feb—01 Mar	Dubai	19—23 Aug	London	
Transitioning from Senior Manager to Leader (ILM Endorsed) 	10	£4,150	14—25 Jan	Mauritius	02—13 Dec	Dubai	
Emotional Intelligence (ILM Endorsed) 	5	£2,450	25 Feb—01 Mar	Dubai	28 Oct—01 Nov	London	
Executive Leadership in Action (ILM endorsed)  	10	£4,650	04—15 Feb	Singapore	03—14 Jun	Toronto	11—22 Nov London
Women in Leadership	10	£3,995	29 Apr—10 May	Washington D.C.	16—27 Sep	London	
Strategic Change Management	10	£3,995	13—24 May	London	16—27 Sep	Toronto	
The Crown Agents Leadership Retreat 	5	£3,995	02—06 Sep	Sussex, UK			
Leadership, Public Management and Governance  	15	£6,250	02—20 Sep	London			
Management Development and Finance Masterclass for Senior Executives 	15	£5,850	07—25 Oct	Dubai			
Developing High Performing Teams	5	£2,295	18—22 Feb	Dubai	21—25 Oct	London	
Coaching and Mentoring for Success NEW	5	£2,295	11—15 Mar	Dubai	05—09 Aug	London	
GOVERNANCE AND STRATEGY							
Corporate Governance for Boards and Senior Executives 	5	£2,950	08—12 April	London	25—29 Nov	London	
Executive Leadership and Corporate Governance  	15	£6,250	11—29 Nov	London			
Delivering Good Governance in Practice	10	£3,995	03—14 Jun	Toronto	09—20 Sep	London	
Governance, Risk Management and Integrated Assurance	10	£3,995	01—12 Jul	Kuala Lumpur	28 Oct—08 Nov	Dubai	
World-Class Risk Based Internal Auditing	10	£3,995	12—23 Aug	Toronto			
Countering, Investigating and Prosecuting Fraud and Corruption	10	£3,995	13—24 May	London	11—22 Nov	London	
Countering and Audit of Fraud and Corruption	5	£2,295	13—17 May	London	11—15 Nov	London	
Detection, Forensic Investigation and Prosecution of Fraud and Corruption	5	£2,295	20—24 May	London	18—22 Nov	London	
The Strategy Toolkit	15	£5,950	17 Jun—05 Jul	Washington D.C.	25 Nov—13 Dec	London	
Creating Innovative Practices and Strategies (ILM endorsed)	10	£4,150	17—28 Jun	Washington D.C.	25 Nov—06 Dec	London	
Directing and Managing Organisational Strategy	5	£2,295	01—05 Jul	Washington D.C.	09—13 Dec	London	
Strategic Management in the Public and Not for Profit Sectors  	10	£4,650	09—20 Sep	London			
ICT Strategy, Governance and Project Management	10	£3,995	11—22 Mar	London	04—15 Nov	London	
HUMAN RESOURCES							
The Complete HR Professional	15	£5,850	22 July—09 Aug	London			
Transforming the HR Function	5	£2,295	18—22 Feb	Accra	22—26 Jul	London	
Succession Planning, Talent and Performance Management	10	£3,995	29 Jul—09 Aug	London	02—13 Dec	Cape Town	
Strategic HR: Aligning with the Corporate Vision	10	£3,995	11—22 Mar	Dubai	28 Oct—08 Nov	Washington D.C.	
Transforming the Impact of L&D 	20	£7,250	02—27 Sep	London			
Optimising the Impact of the L&D Function	10	£3,995	02—13 Sep	London			
Train the Trainer (LPI certified) 	10	£4,350	16—27 Sep	London			
Organisational Design and Development	10	£3,995	28 Jan—08 Feb	Cape Town	11—22 Nov	Washington D.C.	
Public Sector Entrepreneurship  	10	£4,650	02—13 Sep	London			
FINANCIAL MANAGEMENT							
Public Financial Management: Issues and Solutions	10	£3,995	29 Apr—10 May	Washington D.C.	07—18 Oct	Dubai	
Integrated Financial Management Systems: Strategy and Implementation	10	£3,995	04—15 Mar	Toronto	12—23 Aug	London	
Best Practice Financial Management and Reporting on IPSAS and IFRS® Standards	10	£3,995	01—12 Apr	London	28 Oct—08 Nov	Washington D.C.	
Treasury Management	10	£3,995	15—26 Jul	Washington D.C.	02—13 Dec	London	
Strategic Financial Management and Effective Budget Execution	10	£3,995	04—15 Mar	Toronto	18—29 Nov	Singapore	
Forensic Audit	5	£2,295	23—27 Sep	London			
International Tax and Transfer Pricing	10	£3,995	30 Sep—11 Oct	London			
Finance Masterclass for Senior Executives	5	£2,295	01—05 Jul	Toronto	21—25 Oct	Dubai	
Statistical Thinking and Data Analysis for Business Improvement NEW	5	£2,295	08—12 Apr	London	09—13 Dec	London	

	DURATION	FEE	DATES AND LOCATIONS			
FINANCIAL SERVICES AND PENSIONS						
The Banking Toolkit	20	£6,950	01–26 Jul	London		
Banking Strategy: Evolution and Development in Emerging Markets	10	£3,995	01–12 Jul	London		
Mobile Money, FinTech and Agency Banking	10	£3,995	15–26 Jul	London	14–25 Oct	London
Pension Schemes for the Modern Era	5	£2,295	20–24 May	Mombasa		
Investment of Pension Fund Assets	5	£2,295	01–05 Apr	Cape Town	05–09 Aug	London
Pension Scheme Governance and Regulation	5	£2,295	12–16 Aug	London		
Managing Pensions in a Development Environment	10	£3,995	09–20 Sep	Mauritius		
Insurance Strategy: Evolution and Development in Emerging Markets	10	£3,995	11–22 Nov	London		

PROJECT MANAGEMENT AND EVALUATION

Mastering Project and Programme Management Skills	10	£3,995	06–17 May	Dubai	02–13 Dec	London
The Development Project Toolkit 	20	£7,250	23 Sep–18 Oct	London		
Project Management of Development Projects (PMD Pro Level 1 Certificate) 	10	£4,350	11–22 Mar	London	23 Sep–04 Oct	London
Financial Management of Development Projects	10	£3,995	13–24 May	London	07–18 Oct	London
The PMD Pro Qualifications Toolkit 	20	£7,250	23 Sep–18 Oct	London		
Project Management of Development Projects (PMD Pro Level 2 Certificate) 	10	£4,350	07–18 Oct	London		
Evaluation and Impact Assessment of Policies and Projects	5	£2,295	13–17 May	London	04–08 Nov	Dubai
Results-Based Monitoring and Evaluation	10	£3,995	03–14 Jun	London	11–22 Nov	Washington D.C.

PROCUREMENT AND SUPPLY CHAIN

Ethics and Integrity in Procurement (Crown Agents Certificate) 	10	£4,350	01–12 Apr	London	12–23 Aug	London
Effective Procurement Strategies for Senior Executives (Crown Agents Certificate) 	10	£4,350	01–12 Apr	London	18–29 Nov	London
3Ps of Public Sector Procurement: Principles, Practices and Performance	10	£3,995	28 Jan–08 Feb	London	14–25 Oct	Cape Town
Electronic Government Procurement: Making it Work	10	£3,995	18 Feb–01 Mar	Mombasa	14–25 Oct	London
The Supply Chain Management Professional	10	£3,995	11–22 Mar	Mombasa	16–27 Sep	London
The CIPS Corporate Award  	15	£6,650	30 Sep–18 Oct	London		
PPP Procurement and Contract Management	10	£3,995	28 Jan–08 Feb	Accra	24 Jun–05 Jul	London
Contract Strategies and Category Management	10	£3,995	09–20 Dec	London		
Public Sector Procurement for Works and Consultancy Services	10	£3,995	29 Jul–09 Aug	London	09–20 Dec	London
Strategic Leadership in Supply Chain Management	5	£2,295	08–12 Apr	Cape Town	18–22 Nov	London

GOVERNMENT, POLICY AND JUSTICE

Leaders in Transforming Public Service Delivery 	5	£2,950	13–17 May	London		
The Policy Toolkit	10	£3,995	03–14 Jun	London		
Developing Effective Policies: Analysis, Evidence and Impact	5	£2,295	03–07 Jun	London	02–06 Dec	Dubai
Translating Policy into Legislation	5	£2,295	10–14 Jun	London	14–18 Oct	Dubai
Legislative Drafting: Essential Skills	10	£3,995	17–28 Jun	London		
Judicial Case Management and Legal Ethics	10	£3,995	25 Mar–05 Apr	London	28 Oct–08 Nov	London
Judicial Case Management	5	£2,295	25–29 Mar	London	28 Oct–01 Nov	London
Judicial and Legal Ethics	5	£2,295	01–05 Apr	London	04–08 Nov	London
Parliamentary Administration	10	£3,995	02–13 Sep	London		

COMMUNICATIONS

The Writing and Presentation Skills Toolkit	10	£3,995	22 Jul–02 Aug	London	18–29 Nov	London
Business Writing With Impact	5	£2,295	22–26 Jul	London	18–22 Nov	London
Writing and Delivering Speeches and Presentations with Impact	5	£2,295	29 Jul–02 Aug	London	25–29 Nov	London
Public Relations and Working with the Media	10	£3,995	27 May–07 Jun	Dubai	02–13 Dec	Cape Town
Marketing and Communications Excellence	10	£3,995	04–15 Mar	Dubai	02–13 Dec	Dubai

HOW TO BOOK /

WEBSITE

Your fastest option: Book a scheduled course using our online booking form. All you need to do is follow the steps below:

1. Visit www.crownagents.com/training
2. Select the course you are interested in attending (you can search based on topic, date or location)
3. Once you have decided which course is right for you, select the “book now” button and fill in the booking form
4. A representative will contact you to confirm your booking and assist you with next steps

EMAIL

Email trainingbookings@crowagents.co.uk to receive more information about your selected training programme. Our sales team will be happy to answer any questions you might have.

CONTACT US

U.K. OFFICE

T: +44 (0)20 3940 4300
E: trainingbookings@crowagents.co.uk
Blue Fin Building,
110 Southwark Street,
London, SE1 0SU, United Kingdom

SOUTHERN AFRICA AND REST OF WORLD / JANE CROUCH

T: +44 (0)203 940 4064
M +44 (0)7793 189474
E: jane.crouch@crowagents.co.uk

EAST AFRICA / SAMRON ADANE

T: +251 944 718337
E: samron.adane@et.crownagents.com

ASIA AND MIDDLE EAST / SHISHANT PALIWAL

T: +91 971 749 5033
E: shishant.paliwal@in.crownagents.com

KENYA / MARGARET GATUHI

T: +254 (0)729624 622
E: margaret.gatuhi@uk.crownagents.com

NIGERIA / MAUREEN ADEMOLA

T: +234 (0)803 314 5652
E: maureen.ademola@ng.crownagents.com

UGANDA / SYLVIA NAKYAJJA

T: +256 (0)772 755 706
E: sylvia.nakyajja@ug.crownagents.com

WEST AFRICA / NII MAC-CARTHY

T: +233 (0)268 792483
E: nii.mac-carthy@gh.crownagents.com

Disclaimer: We reserve the right to cancel or alter details of our advertised courses, facilities and course dates where circumstances beyond our control necessitate such changes or where the number of enrolments is not sufficient to operate a course(s) viably.