



CROWN AGENTS' EXPERTISE IN MONITORING AND EVALUATION FOR ACCOUNTABILITY AND LEARNING

A strong and efficient procurement system, built on sound ethical principles, is fundamental to the effective and accountable use of funds. It ensures that the correct products are obtained at the right quality and generate the greatest savings, a key priority when resources are scarce.

The procurement services Crown Agents delivers around the world help governments and organisations to implement practical solutions to procurement and supply chain challenges, overcoming the risk of waste, fraud and corruption. We are a trusted partner to ministries, governments, institutions, philanthropists, international donors and NGOs in over 100 countries around the world, providing procurement services based on international best practice and the highest standards of ethics and transparency.

Any public procurement system requires a strong monitoring and evaluation ethos – whether that be for ongoing assessments for compliance and performance, identifying progress or tracking trends. Without regular monitoring and evaluation, the effectiveness of public procurement cannot be measured or reported on. To support this, we provide monitoring and evaluation services to help aid improvements in efficiency, effectiveness and transparency, resulting in cost-effective public procurement programmes. At Crown Agents we employ a rigorous Monitoring and Evaluation for Accountability and Learning (MEAL) approach on all our procurement programmes that aims to emphasise the importance of reviewing procurement activities and using the resulting data to support decision making, compliance, accountability and continuous improvement.



OUR IMPACT



Working with the Government of Ghana, we have identified savings of over **USD\$1.3 billion** through value-for-money assessments on contracts for schools, hospitals and colleges

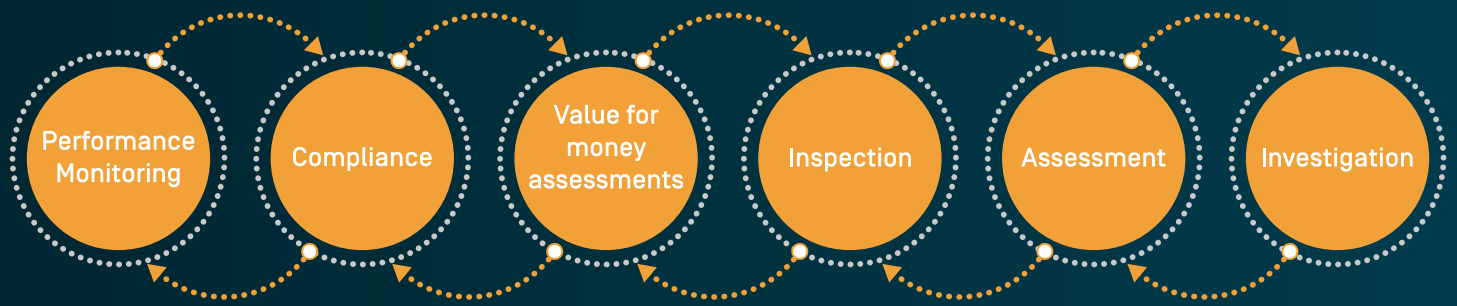


Our technical procurement assistance achieved a saving of over **USD\$110,000** per km of road for the Government of Uganda, by establishing an independent parallel bid evaluation facility for the National Roads Authority



Through third-party compliance monitoring for the Comprehensive Agricultural and Rural Development Facility (CARD-F) in Afghanistan, we increased household income in selected rural communities by **USD\$17,300** a year





OUR SERVICES

Our MEAL expertise covers a broad spectrum, including:

1. **Pre-Contract Value-For-Money (VfM) Assessments**
VfM assessments ensure specific procurement activities have achieved the right level of value for the client. By assessing contract forms and terms, evaluating the technical elements and scrutinizing prices to measure compliance and risk, we can make recommendations for improvement before the contract is placed to ensure transparency and value for money.
2. **Contract Progress Audits**
Audits carried out during the contract implementation phase ensure that the supplier or service provider contracted is fulfilling their obligations. We review the costs incurred or assess the actual value of work delivered based on a physical examination of the sites and/or equipment, its quality and compliance with the contract specifications.
3. **Parallel Bid Evaluations**
Crown Agents can provide independent bid evaluations alongside that of the public procurement evaluation team. This thorough process identifies technical and financial risks and offers the client suggested negotiation strategies to reduce the potential for corruption before the bid is placed.
4. **Assessment**
Our assessments focus not on physical assets, but on staff and system capacity. They can be evaluative and undertaken as a knowledge-building exercise, or form part of a formal judgement of fitness for purpose.
5. **Investigation**
When complaints are made, our specialist team can quickly instigate an investigation into the specific procurement area or activity, gathering hard evidence to validate or discount allegations. This transparent process is crucial to maintaining public confidence in procurement activities.



ABOUT CROWN AGENTS

Crown Agents is a not-for-profit international development company that works in partnership with our clients to design and implement practical solutions to their needs. Offering a round-the-clock presence in any time zone, through delivery offices in 22 countries and subsidiary offices in the United States and Japan, we support our clients to tackle the complex challenges they face, whether that's seeking to meet the Sustainable Development Goals (SDGs), improving the quality of life and opportunities for their citizens, or responding to the needs of a global pandemic.



CONTACT US

Get in touch for more information on how we can support your unique monitoring and evaluation needs:

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